



MEMORANDUM

TO: Telecommunications Coordinators

FROM: Alice Engle, Chief of Operations *AE/dw*
Division of Telecommunications

DATE: June 22, 2000

SUBJECT: Equipment Maintenance Changes Effective July 1, 2000

Please be advised that effective July 1, 2000, there will be some changes for voice maintenance and repair.

- The July, 2000 MONIES billing will reflect a CPI increase.
- Station verification letters have already been sent out for sites that are not under warranty. Should there be a discrepancy in the station count, please notify the CMS Voice Repair Help Desk at (800) 366-8768, option #6, as soon as possible.
- Additionally, another letter will be sent to sites where Ameritech will begin providing maintenance effective July 1, 2000. To report a case of trouble to Ameritech, please call (800) 839-2272 and have your site # available. Previously, these sites were maintained by Ushman Communications, GTE or CMS Communications. Upon receipt of this letter, should you have any questions, please contact the CMS Voice Repair Help Desk at (800) 366-8768, option #6.
- If you have a repair on July 1, 2000, and you have not received information as to how to place a repair call, please contact the CMS Voice Repair Help Desk at (800) 366-8768, option #6 for assistance.

If you have any additional questions, please contact the CMS Voice Repair Help Desk at (800) 366-8768, option #6.

AE:dw